


CROWN LODGE

KENT

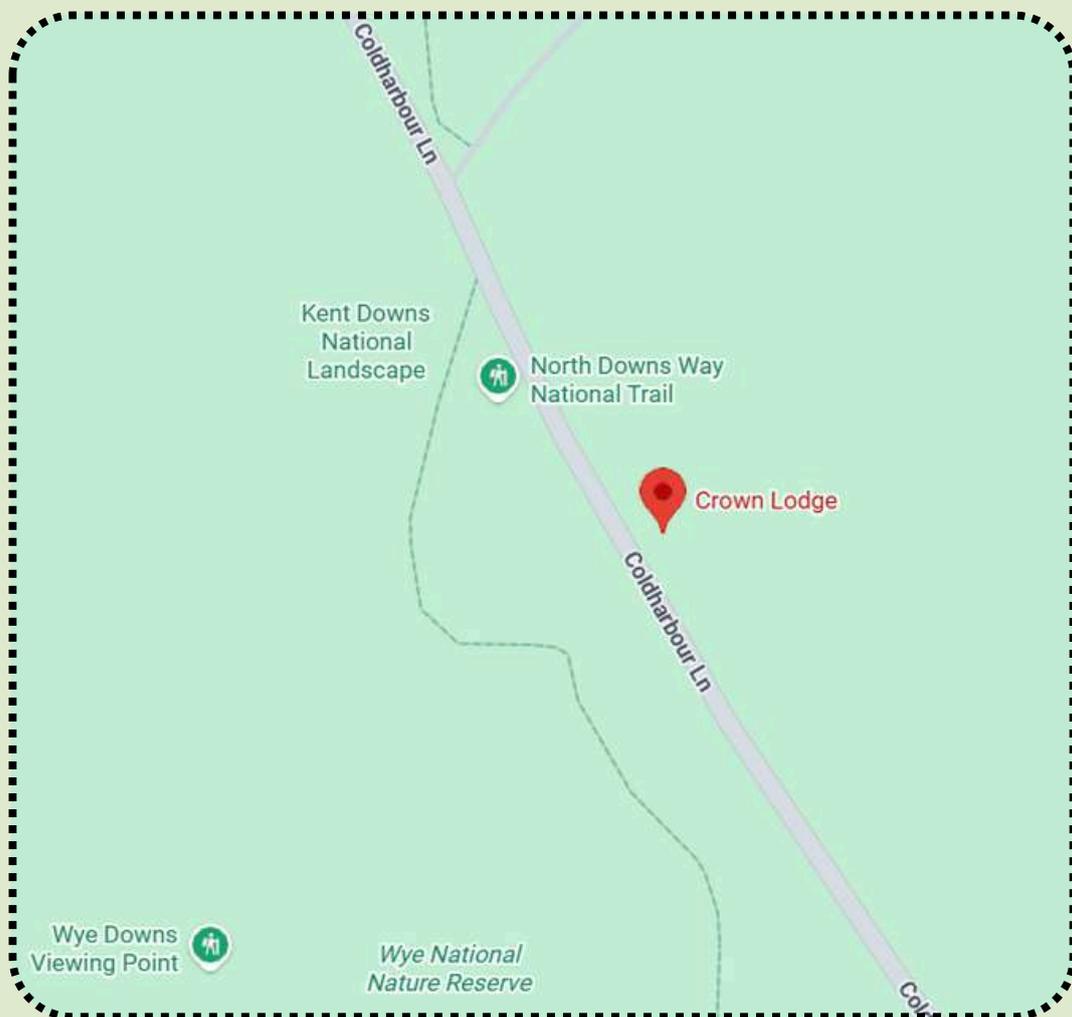
GUEST GUIDE



How to find us

Our address

Crown Lodge Kent
Cold Harbour Lane, Wye
Ashford, Kent
TN25 5HE



What3words: - overhear.spooned.caravan

By Car

Please ask the team for full instruction.

By Train

The nearest Train station is Wye which is 3 miles away.
Ashford International is approximately 8 miles away.



Car Park

We have a large gravel car park onsite from which our main lodge can be accessed.

Cars can be left overnight. However, the car park is locked between midnight and 9:00am the following morning.

Please note that we cannot accept any liability for vehicles or belongings left in vehicles overnight.

All vehicles are parked at the owner's own risk.

Please be aware that Campervans are not permitted to stay overnight.

Campsites

Ashford and surrounding villages offer many varieties of Campsites, for Campervans and tents.

Please refer to [Camping, Glamping, Caravan and Holiday Parks Pitchup.com](#) for up to date information and guidance.

Taxis

There are plenty of taxi and private hire companies available in the local area.

We strongly recommend pre-booking your taxis as local firms can be very busy at peak times.

If you need to book a taxi while at Crown Lodge please visit the bar, where we have a direct booking system with a local taxi company.

Recommended Timings

Arrival - no earlier than one hour before the ceremony start time

Departure - 23:00pm or 23:30pm (depending on the day of the week) as this coincides with the bar closing time.

Some of our recommended taxi companies:

A2B Taxi: 01223 606060 / 07729 000996

King Taxi Ashford: 01233 367357

Ash Taxi Ashford: 01233 221151



Stay Locally

We are very fortunate to be surrounded by a wide variety of beautiful accommodation to suit every budget and style.

Within just a few minutes' drive, you will find country cottages, air bnb's, gastro pubs with rooms and award-winning hotels.

We have a full local accommodation guide on our website.



Make this special occasion more of a mini-getaway!

Why not extend your visit and explore some wonderful nearby destinations.

To list a few:
Port Lympne Hotel & Reserve
Hythe Town and Canal
Rye Town and Harbour
Camber Sands
Dungeness
Canterbury City
Dover Castle
Whitstable

Local Places for Breakfast & Brunch to visit

Barbara Anne's – Evedgate
A20 Café Mersham
Airport Café Sellindge
Wye Café Wye
No.61 Cafe, Ashford



Accessibility

The Carpark is adjacent to the main lodge making it very easy to access the building.

The Carpark and the Lodge is all on one level – no steps are involved.



Disabled Facilities

We offer accessible toilets, providing ample space for wheelchair users and for changing or freshening up if required.

Our main dining chairs do not have arms. If this may be uncomfortable, we recommend remaining in your own chair during the wedding reception.

If you require any additional assistance or have specific accessibility needs, please do not hesitate to contact us. We are always happy to help and will do our best to accommodate your requests.



How to Prepare as a Guest

Arrival Time

We recommend that guests arrive no more than one hour before the ceremony start time. This allows plenty of time to relax and say hello to family and friends without arriving too early.

Bar Opening Times

The bar opens one hour before the ceremony start time and will close 20 minutes before the ceremony begins.

The bar remains closed throughout the ceremony. Once the ceremony is complete the bar reopens and will stay open until guests depart at the end of the evening

Sunny Days

Our grounds and outdoor terrace are south-facing and are the perfect place to enjoy warm, sunny days.

To stay comfortable we recommend bringing:

Sunscreen

Sun hats

Hand fans

If the evening becomes cooler, please bring a jacket to keep warm.

Wet Days

We have a variety of indoor space and a covered terrace allowing guests to enjoy the venue even in wet weather.

To prepare for rainy days, please bring:

Coats/Jackets

Umbrellas

Suitable footwear (flat or weather-appropriate shoes are recommended)





Luggage

You may be arriving directly at the wedding with travel bags. We have plenty of storage available and are happy to securely store your belongings until you are ready to depart.

Medication

If you have any medication that requires refrigeration, or if you need a private space to take or apply medication, please speak to a member of our team.

All medication that we store must be clearly labelled with your name and kept in a suitable container.

Lost Property

If you realise the next day that you have left belongings at Crown Lodge please don't worry.

Any items left behind after the wedding are placed with the couple's belongings until they collect them, which is usually around 11:00am the following morning. We recommend checking with the couple first, as they may already have your belongings.

Any additional items found are stored in a secure area, and the couple will be informed of what has been handed in.

Please note that, on occasion, other guests may have picked up items to keep them safe. For this reason, we always suggest checking with fellow guests as well.

Confetti

Can we bring our own confetti?

We recommend checking with the couple before bringing your own confetti as they may have chosen a specific colour or style.

Please note that we only allow natural petal confetti made from real flowers.

Biodegradable paper or other types of confetti are not permitted.



Photography

We love seeing guests capture special moments throughout the day. However, please be mindful that many couples prefer that photos are not shared on social media, or that guests wait a few days until the couple or their professional photographer has had the opportunity to post first.

Drones

If you are planning to bring a drone please ensure you have prior permission from the couple and inform us in advance as we have a few simple rules to follow.

Providing valid insurance details before use is essential. Please note that drone use is subject to approval, and some couples may prefer that no aerial photography takes place.



Allergies & Dietary Requirements

The couple are asked to notify the caterer in advance of any dietary requirements, allergies, or special requests.

It is essential that guests inform their hosts as early as possible of any dietary needs or allergens. The couple then forwards this information to the caterer no later than six weeks before the wedding.

If you would like to double-check that your menu choices are suitable and that your dietary information has been correctly received, please contact your caterer or us and will make sure that all the information is correct.





Children at Weddings

We are a family-friendly venue so if you are planning to bring children to the wedding the following information and guidelines will help you prepare for the day.

Preparing for the Day

Bringing familiar toys or entertainment can help children settle and stay occupied.

Children often follow set routines and wedding schedules may not always match usual mealtimes. Bringing snacks can be helpful.

Food & Mealtimes

The couple will have either arranged children's meals or you will have selected food for them in advance.

Please ensure all dietary requirements or preferences are provided ahead of time. It is important to us that children are happy and have food they recognise and will eat.

Children are normally served their meals at the same time as the adults, unless prior arrangements have been made.

We are happy to heat food and bottles. Please just ask a member of the team.

Highchairs

We have two highchairs available. Please ensure the couple are aware in advance if you require one.

If more babies are attending than highchairs available, we will advise the couple ahead of the day.

Children at Weddings



Supervision & Safety

We kindly ask that children are supervised at all times while at Crown Lodge.

The grounds and woodland area are a wonderful space for children to explore. However, please ensure they remain on the pathways. Although tempting, gravel is not suitable for play and we ask that children do not touch or throw it.

Facilities & Support

Full baby-changing facilities are available.

If you need a quiet space to settle a child or help them sleep please speak to our Duty Manager, who will be happy to assist.

We are a breastfeeding-friendly venue and you are welcome to feed anywhere you feel comfortable. If you would prefer a quieter or private space please speak to the Duty Manager who can direct you.



Planning a Surprise?

Who doesn't love a surprise?

Guests and family members often wish to delight the couple with special touches such as activities, decorations, flowers, photos or meaningful gifts.

We're very good at keeping secrets and are happy to help wherever we can. Please let us know in advance so we can assist with planning and logistics.

If we feel that the couple's permission is required, we will respectfully advise you.

Special personal requests

If you have a special request or would like to ask personal questions, please be assured that we always welcome communication, whether in advance or on the day.

Our team is dedicated to supporting you and takes great pride in creating a warm and welcoming atmosphere for everyone.

Every guest is important to us and we are here to help.



Share the love

We love seeing those special moments you have captured at our couples wedding days so please feel free to share photos with us on social media or directly, of course with the couples permission.

If you would like to take the opportunity to share you experiences with us, you are always welcome to contact us directly or leave a review online on Google, Hitched or Bridebook.

Get in touch



www.crownlodge-kent.co.uk



events@crownlodgekent.co.uk



07594 460694



Crown Lodge Kent

Coldharbour Lane, Wye
Ashford, Kent TN25 5HE

What3words - [overhear.spooned.caravan](https://www.what3words.com/overhear.spooned.caravan)